

A note on Windows XP/Vista Firewall settings

Unlike other personal firewall products, Windows Firewall sometimes does not notify you when it blocks programs. To ensure the seamless communications between ArConsole.exe (TupEnterprise) and ArServer.exe (TUP Engine), it is strongly suggested setting exceptions to allow the two programs no matter Windows Firewall is ON or OFF.

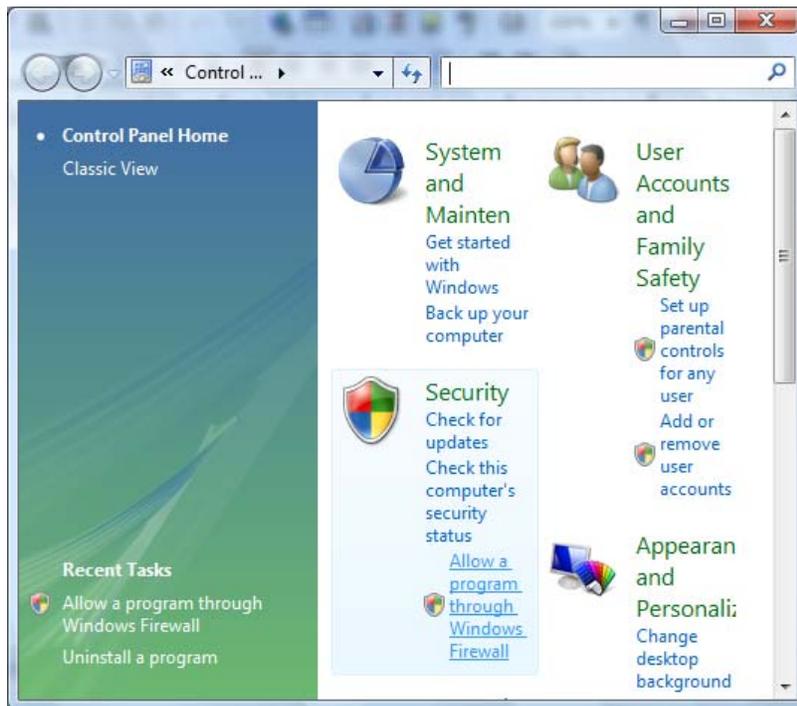
The procedure for Windows XP is as follows:

(A) Go to "Windows Control Panel"; open "Security Center"; and find "Manage Security Settings for Windows Firewall".

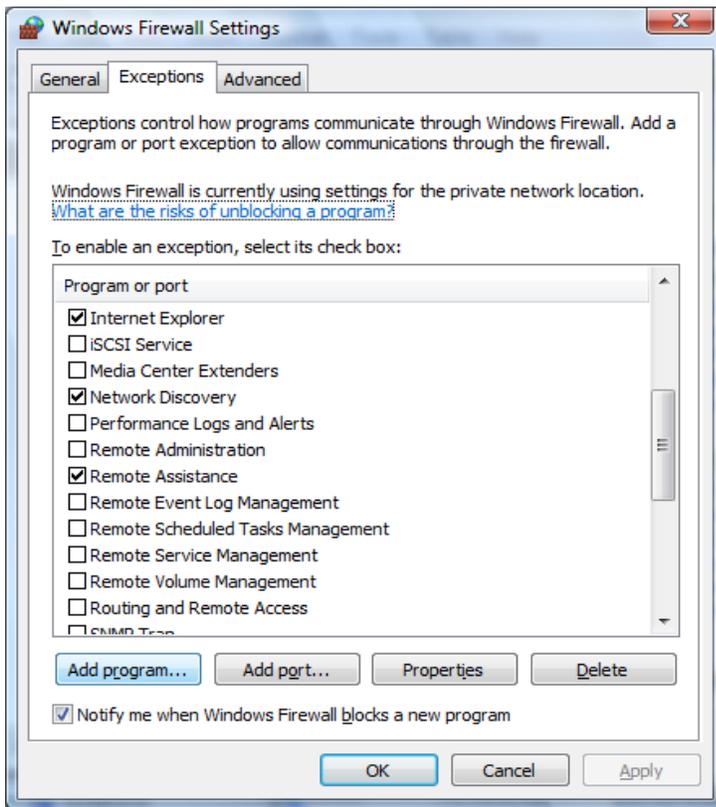
(B) Single-click "Windows Firewall"; select the "Exceptions" tab; open "Add Program"; browse into Programs Files --> TupSoft --> Console and Engine folders, respectively; and add ArConsole (TupEnterprise.exe) and ArServer (TUP Engine), respectively, to the list.

Or the procedure for Windows Vista is as illustrated below:

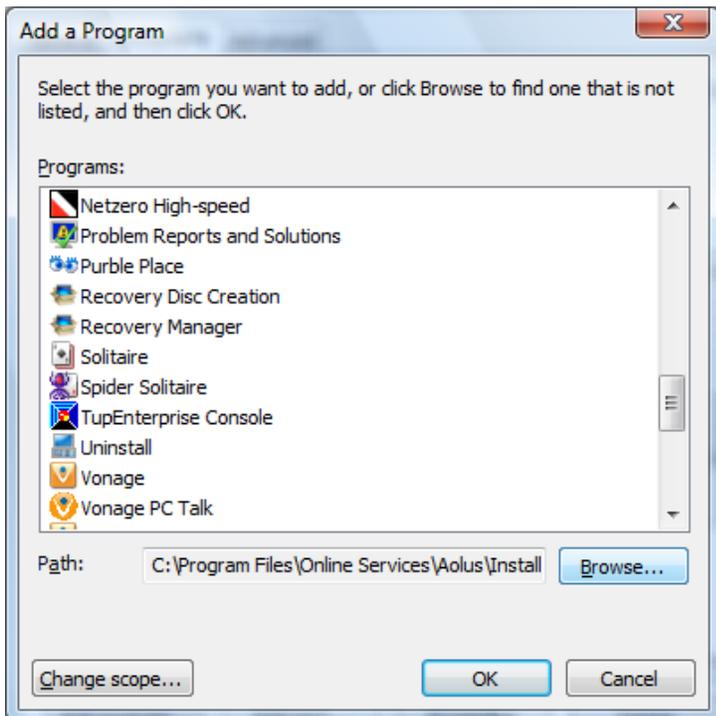
1) Go to Control Panel Home and then Security.



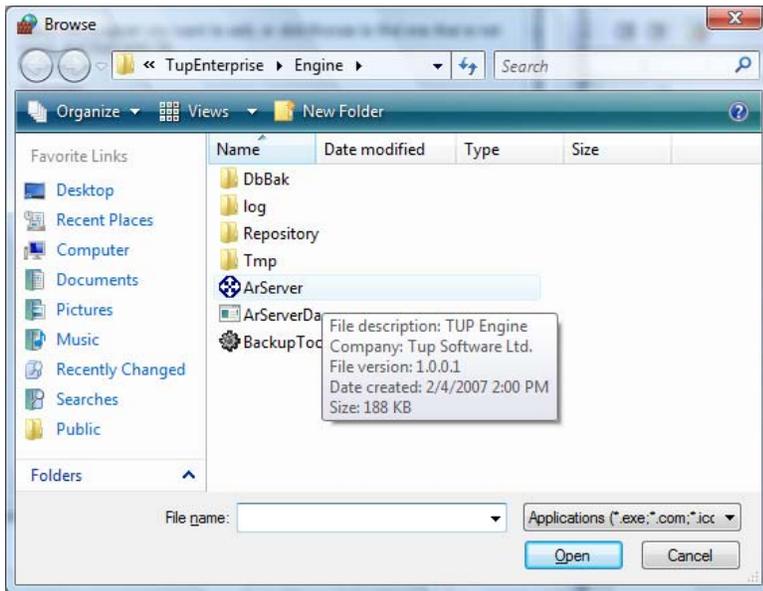
2) Open “Add program...”



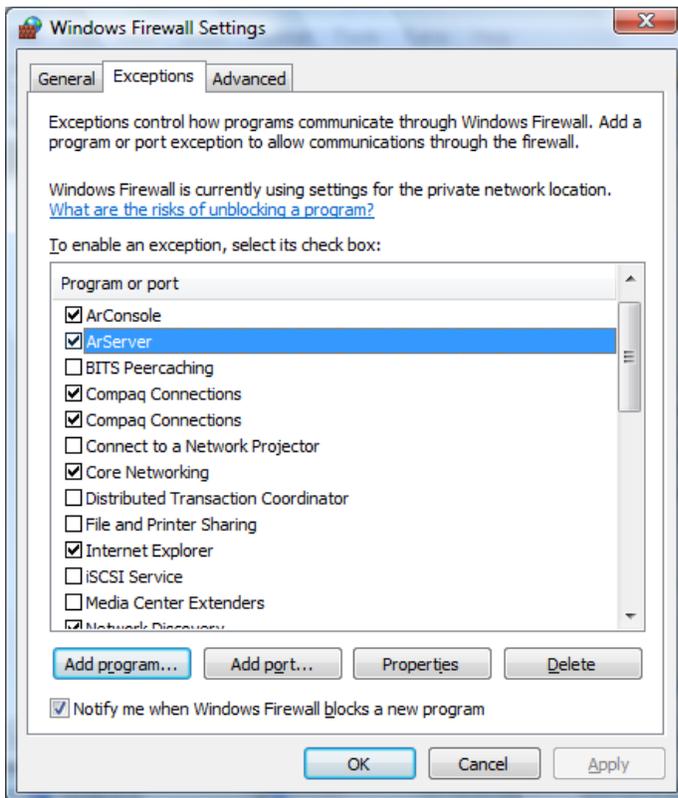
3) Open “Browse...”



4) Select "ArServer" from Program File → Tupsoft → TupEnterprise → Engine.



5) Add "ArServer" to Exceptions.



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<http://www.tupsoft.com>